



March 19, 2002

Felix L. Song, M.D.  
Radiology Associates  
The Queen's Physicians Office Bldg. II  
1329 Lusitana Street, Suite B7  
Honolulu, HI 96813

Dear Dr. Song:

The Queen's Medical Center annually through **Ke Kauka Po'okela** (Outstanding Physician of the Year) recognizes a physician whose exemplary practice of medicine and patient care contributes to the Queen's mission "to preserve, protect and perpetuate the health of all people of Hawaii". Eligible physicians are nominated by employees, patients, visitors, as well as physicians on the Medical Staff.

Your name was submitted in nomination for this year's Ke Kauka Po'okela recognition. While another physician was selected for the award, we would like to share with you the many glowing comments and examples of contributions you have made to Queen's and our patients. We've summarized and attached some of the comments submitted in your nomination. In addition to your outstanding patient care, you were also recognized for your support and positive working relationships with the hospital's employees. On behalf of our hospital, I would like to extend our best wishes and aloha and to thank you for efforts in helping to make The Queen's Medical Center a better place to care for patients.

While another physician was selected to receive this award, the selection committee wanted to convey to you that it was very difficult to make a final decision due to all of the outstanding nominees such as yourself. The Queen's Medical Center is most fortunate in having a physician like you on our Medical Staff as a model and symbol of your profession.

Mahalo for your contributions to excellence in patient care.

Sincerely,

Arthur A. Ushijima  
President & CEO

Attachment

Founded in 1859 by Queen Emma and King Kamehameha IV

**THE QUEEN'S MEDICAL CENTER  
KE KAUKA PO'OKELA 2002**

**Felix L. Song, MD  
Summary of Comments**

- He teaches the staff for the betterment of the patient
- His rapport with patients and their families is excellent
- He has the ability to inform them of outcomes good or bad in a caring manner
- Dr. Song really cares about his patients
- He is courteous to both patients and their families
- He goes out of his way to explain (at length) what is happening with the patient both before and after care
- He works very hard to help save patients. Often times he has been the patient's only hope to have a quality life
- He takes the time to train staff
- I have come across countless family members who have raved about Dr. Song
- I am so proud and honored to work with him
- It is rare to find someone that can motivate his staff to give 110%.
- We love him dearly
- From day one he has treated the staff in the imaging department with respect
- He is always willing to answer questions and share his knowledge
- He is dedicated to doing procedures that take long hours
- Dr. Song is very caring and dedicated
- Patients respect and admire him
- He is committed to quality care
- I have seen his patience and the extreme care he takes in performing delicate procedures
- I have seen him save many lives